

Ms. CAROL ALBERS performed for us our adoption home study in September 2003. She spent a weekend at our home in Divonne-les-Bains, France, talking in-depth to all members of our family collectively and individually, and inspected our surrounding and home infrastructure.

We found her to be consummately thorough and professional. She has a most pleasant way of performing her job which is both unobtrusive and yet thorough, and makes the family being visited comfortable in what could otherwise be a stressful experience. She is skilled in her cross-cultural approach, and her appreciation of accompanying differences is reassuring for those of international backgrounds.

With reference to the homestudy itself, we considered it to be a fair and insightful reflection of us as a family, positively presented, and were equally delighted with its prompt delivery, in light of other time pressures.

Moreover, and perhaps equally as important, Ms. Albers has been constantly available to us in the months following as we continue our adoption: she has been most generous with her time, support and counsel. We would highly and unreservedly recommend her.

Anna and Gregory Watters Haertl